

# Module Three

## Arkansas Medicaid Program



# Purpose

To define and explain the Medicaid Program in Arkansas so Senior Medicare/Medicaid Patrol Members can better assist beneficiaries.

# Objectives

- Understand the Medicaid Program.
- Differentiate between Medicare and Medicaid.
- Be able to assist beneficiaries with program specific questions.
- Know who administers the Medicaid Program in Arkansas.

# What Is Medicaid?

Pays medically necessary medical services  
For needy and low income persons.

Uses state and federal monies

States have flexibility

# What is Medicaid Continued?

- Each state administers its own Medicaid Program.
- State legislatures have the authority to make changes in the Medicaid Program.

# What is Title XIX?

- Social Security Act.
- Enables states to provide Medical Assistance.
- Enables states to provides rehabilitation services.
- Federally mandated

# Medicare vs. Medicaid

- Medicare is a federal health insurance program.
- The nations largest federal health insurance program.
- Medicare is basically the same in every state.
- Covers individuals who are 65 and older.

# Medicare vs. Medicaid

- Medicaid is a joint state and federal health care assistance program.
- Medicaid is run by state and local governments within federal guidelines.
- Medicaid pays last.



# Medicaid Eligibility

- Based on financial need.
- Individuals can apply in person, or have someone go and apply for them at their local DHHS offices.
- Individuals who wish to apply should have the required documentation.

# Basic Medicaid Eligibility Requirements (Categories)

- Aged 65 or older
- Under age 19
- Blind
- Disabled
- Pregnant
- The parent or relative who is a caretaker of a child with and absent, disabled or unemployed parent
- Living in a nursing home

# Basic Medicaid Eligibility Requirements Continued

- Under age 21 and in foster care
- In medical need of certain home and community based services
- Have breast cancer or cervical cancer
- Disabled including working disabled

# Program for those who cannot get full Medicaid Benefits

- ARKids First A and B
- Medicaid Spend Down
- Women's Health (Family Planning)
- Medicare Saving Program (QMB,SMB and Qi-1)
- Tuberculosis Program

# Who Gets Paid?

- Medical bills are paid by federal and state and sometimes county or city tax dollars.
- Medicaid payments are made to providers not to beneficiaries.
- Doctors do not have to participate in or submit bills to Medicaid, so beneficiaries should make sure they are seeing a physician that will take Medicaid.

# Medicaid Primary Care Physicians

- When beneficiaries should choose a primary care physician (PCP).
- The different ways a beneficiary can choose a primary care physician.

# Medicaid Covered Services

Medicaid covered services are either federally mandated or optional.

Optional services are chosen by the state.

# Medicaid Beneficiaries Rights

- All beneficiaries have a right to be treated fairly.
- All beneficiaries have the right to file a complaint.
- Medicaid beneficiaries have the right to request a hearing.
- Medicaid beneficiaries have the right to be notified if benefits are being taken away.



# Medicaid Beneficiary Responsibilities

- Beneficiaries should use their benefits wisely.
- They must report any changes to DHHS within 10 calendar days.

# Medicaid Charges and Bills

- All bills should be sent to Medicaid by the Provider not to the beneficiary.
- Beneficiaries may have to pay for some medical services and treatments.

# Using Medicaid with Medicare or other Medical Insurance

Medicare and Medicaid work together.

If a beneficiary has health insurance and Medicaid, the insurance company must be billed first.

If a beneficiary is injured in an accident, Medicaid will not pay until the other insurance has paid.

# Medicaid and Long Term Care

- Long Term Care
- Nursing Homes
- Adult Day Care and Adult Health Care Facilities
- Residential Care Facilities
- Intermediate Care Facilities for the Mentally Retarded

# Medicaid and Long Term Care

- Assisted Living Facilities
- Alzheimer's Special Care Units
- Post-Acute Head Injury Facilities
- Alternative Care Facilities
- ElderChoices Program

# Choosing a Long Term Care Facility

- The type of facility that best fits the loved ones need.
- The facility's record for following regulations about care.
- The location of the facility.
- Visit potential facilities.
- Talk with other family members who have loved ones in that facility.

# Choosing a Long Term Care Facility

- Get information from the Centers for Medicare and Medicaid Services....go to [www.medicare.gov](http://www.medicare.gov) and check Nursing Home Quality Comparison
- Get information from the Office of Long Term Care.
- Get a copy of the ASMP “Nursing Home Consumer Guide”
- Check what is posted in the Facility.

# Filing A Complaint

- Name of the resident or residents.
- Name of the facility and its address.
- Name of the facility administrator.
- Names of persons who witnessed or have knowledge of the incident.
- Facts of the incident.



# Medicaid Administrator

- The Medicaid Program is administered by the:

Department of Health and Human Services

Division of Medical Sciences

Donaghey Plaza South

P.O. Box 1437, Slot 1100

Little Rock, AR 72203

# Medicaid Units

- MMIS Systems and Support Unit
- Medical Services Section Unit
- Medical Assistance Unit
- Prescription Drugs Unit
- Provider Reimbursement Unit
- Field Audit Unit
- Utilization Review Unit
- Third Party Liability Units

THE END